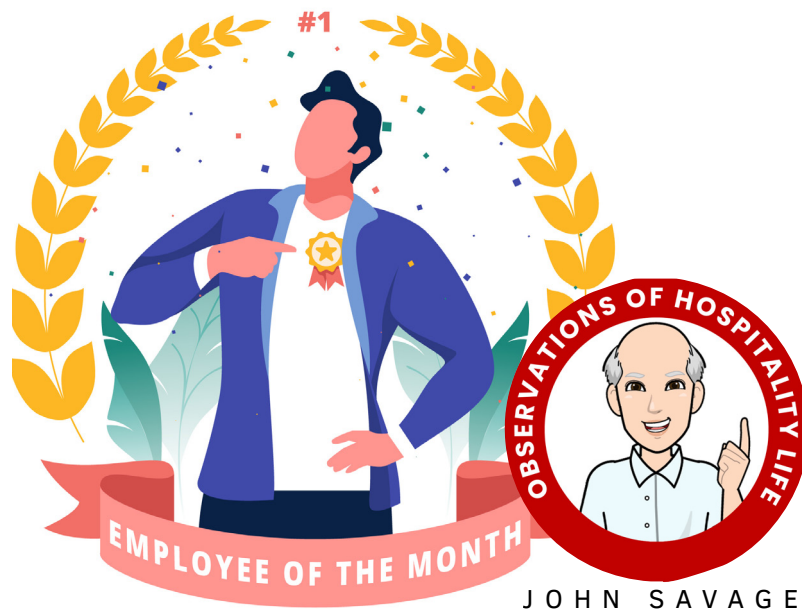




# HOW TO BE A STANDOUT TEAMMATE



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To be a Standout Teammate you should aim to make a good impression with everyone. Every day!

Think of it as a silent work ethic; to be memorable or notable in a good way.

Whether you are an entrepreneur or work for a company, if you want to be a Standout Teammate, your mission is the same - leave positive evidence of your work and character every day!

And don't give up on this approach if you aren't immediately the toast of the department.

Being recognized as a Standout Teammate rarely happens overnight. Sometimes it is not noticed for months. Sometimes it can be years.

You have to decide if you want to be a Standout Teammate for your own ego or because you are determined to be an exceptional and reliable employee and teammate.

Are you the teammate others want to have on their team?



Pause for a moment and think about how you would describe the ideal teammate.

How do they perform?

What do they say?

How do they work with other people?

What are they like when interacting with Guests or customers, or management?

How do they handle problems, conflict or difficult people?

Are they punctual?

How do they look?

Can you remember them ever having a “bad” day?!

Then ask yourself:

“Do I share any of these qualities?”

“Do I make the team better or worse?”

“Am I a teammate others want on their team?”

“Are there areas I need to improve?”

You can work at the best company. With the best benefits and under the best leaders. But at the end of the day, **YOU** still have to make a personal decision about how exceptional **YOU** are going to be.

And it is **THAT** decision which determines what type of teammate you are.

If you need a little help to understand some of the qualities of a Standout Teammate, these are my Top Four:

**A Standout Teammate doesn't grunt, whine or complain.**

No one likes being around a whiner or complainer (unless they are also one).

When a Standout Teammate has an issue with something or a complaint, they don't spend their day moaning to everyone who will listen.

They think about it and then find a solution or approach to deal with it. Or they come up with a suggestion for improvement.

If they are unhappy about a management decision or directive, you probably won't even be aware that they are.

They won't stand around discussing it with other teammates. They will either consider and accept it, or privately request a meeting to clarify a few points, or offer some suggestions or solutions.

They also don't allow their mood, on any given day, to dictate how professional they're going to be at work.

**They hold their Teammates accountable.**

When there is an issue, something has gone wrong or a teammate has made a mistake, you won't find a Standout Teammate huddled with other colleagues in the locker room gossiping about it.

A Standout Teammate might take the person aside and ask how they are, or if there is anything they can do to help or support them.

They will happily talk to the person to help them to understand what and how something went wrong, and what they can do to avoid it again in the future.

Or come up with ways to fix the situation, which may include discussing the solution/s with the Supervisor or Manager first.

They show their colleagues they care with the diplomatic and constructive feedback they give. And their suggestions for how to improve or ensure an issue doesn't happen again.

Or they may just buy their teammate a cupcake or bar of chocolate to cheer them up, If there isn't a practical way to help or support them.

**They are encouraging.**

A Standout Teammate doesn't wait for the team leader to recognize or congratulate a teammates great performance.

They take the initiative to do it themselves.

It's second nature to them!

A Standout Teammate recognizes and celebrates the achievements of their other teammates genuinely and happily, and without a shred of a bruised, or green-eyed ego.

**They resist saying things like, "It's not my department" or "it's not my job".**

In the mind of a Standout Teammate they have one job.

And that is to either serve the customer, or serve a teammate who is serving the customer.

Something may well not be their job. But they will either find the person whose job it is or do it themselves, to make sure the customer has the best service experience possible.

So, it is quite simple...

What are you going to do today, to leave your mark?

Start being memorable... Right away!

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